



ADVANCED KAYAKING TECHNOLOGY

EXO Manufacturers Guarantee

The EXO Kayaks produced by K Plast Srl are guaranteed for any manufacturing defects of the hull and its components for three (3) years from the original purchase date.

Warranty operation:

- During the first year of ownership, this warranty covers repair or replacement of the hull and components at 100% of the list price.
- During the second year of ownership, this warranty covers repair or replacement of the hull and components at 60% of the list price.
- During the third year of ownership, this warranty covers repair or replacement of the hull and components at 40% of the list price.

Models sold at low prices as specials, for example due to minor defects or similar, or as demo kayaks are covered by a limited warranty of two years from the original purchase date for the hull and components to 60% of the list price for the first year, and 40% of the list price for the second and last year.

This limited warranty is valid only with the purchase of an EXO Kayak, from/ or via an authorised EXO (dealer such as Flow Kayaks Limited) or directly from the manufacturer.

Register your kayak at www.exokayak.com to activate the warranty.

Thank you for choosing to buy an EXO Kayak. You must activate your guarantee by registering online at www.exokayak.com, keep the original receipt for submission in case of warranty claims and contact your authorised dealer or distributor.

In the absence of proof of purchase, the guarantee cannot intervene.

If you have a problem with the kayak and you suspect it may be due to a defect in the material or work, contact the nearest authorised EXO dealership.

If the inspection carried out by EXO or by the authorized dealer indicates a defect attributable to the material or workmanship, Kplast Srl may repair or replace the kayak with an intervention under the company warranty, based on the type of kayak and the purchase date corresponding to the coverage of guarantee as per the detailed program above. Proof of purchase as a sales receipt, invoice or fiscal receipt can be requested. If the repair or valuation of warranty intervention is required to EXO (Kplast Srl) the shipping costs remain the responsibility of the customer and are estimated at € 80.00 including taxes.

If the service is required in a country that is not the country of purchase, the consumer must comply with all export laws and regulations and will be responsible for all customs duties, added value (VAT) and other taxes and related charges. For international service, the EXO distributor will be able to repair or replace products and parts with defective products and comparable components that comply with local regulations.

EXO (K Plast Srl) retains the right to intervene under warranty by repairing or replacing products or components deemed to be defective. furthermore, reserves the right to replace original kayaks with the same product or similar products.

Limitations and exclusions:

This limited warranty does not apply to:

- Normal wear and aging of the product.
- Kayaks damaged by extreme environmental conditions.
- Kayaks damaged by accident, negligence, improper use or handling.
- Kayaks that have been towed by motor boats or sailboats.
- Kayaks that have been used for activities other than what is customary for the product.
- Kayaks that have been structurally or dimensionally altered or modified.
- Kayaks used for commercial or rental purposes, for the latter cases different conditions will apply.

This warranty excludes direct or indirect damages or expenses arising from any defects.

The liability of K Plast Srl will be limited to an amount equal to the original purchase price of the consumer paid for the defective product.

Some states do not allow the exclusion or limitation of direct or indirect damages, so the above exclusion may not apply in this case.

In no case K Plast srl will be responsible for direct or indirect damages.

To the extent that any limitation or exclusion contained in this document is contrary to the legislation of any country, such limitation or exclusion will be separable and all other terms will remain in full force and are valid and effective.

This guarantee confers specific rights and, in some cases, other rights. For consumers who are covered by consumer protection laws, the benefits of this warranty are in addition to all the rights from such laws and regulations protecting consumers.

UK Contact: Flow Kayaks Limited. Contact details can be found at www.flowkayaks.co.uk

KPLAST S.r.l. - Via G. Farina 16, Building 6 - 16030 Casarza Ligure (Genoa)

The logo for Flow Kayaks features the word "FLOW" in a large, bold, black, hand-drawn style font. To the right of "FLOW", the word "KAYAKS" is written vertically in a smaller, black, sans-serif font. A horizontal line is positioned below the word "FLOW".

FLOW KAYAKS

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